Information

OpenScape Fusion V1

OpenScape Fusion V1 provides additional preconfigured software packages for the OpenScape UC Application that can be used to significantly streamline integration of the UC features and functions in the business applications.

Communication for the open minded

Siemens Enterprise Communications
www.siemens-enterprise.com/open

SIEMENS

Phenomenal

Unify your communications

As an addition to the OpenScape UC Application portfolio, we offer an effective way of bringing communication into different environments and workplaces.

As the core of our portfolio, the OpenScape UC Server lays the foundation of communication services ready for integration into business applications. The various software packages and systems for increasing the productivity, workflow applications and critical backend structures require Unified Communications. Thus your investments are used where they are made and integrated in a uniform operating strategy - with huge cost savings to your benefit.

The deep integration of OpenScape Unified Communications functionalities into your groupware applications or existing UC Clients assists the collaboration of your teams to increase personal and group productivity, speed up customer interaction and time-to-market, thereby enhancing business agility and efficiency.

With OpenScape Fusion V1, processes become significantly more efficient which leads to greater customer satisfaction. The results are a clear competitive advantage as well as substantial and very real increases in revenue.

The solution: OpenScape Fusion V1

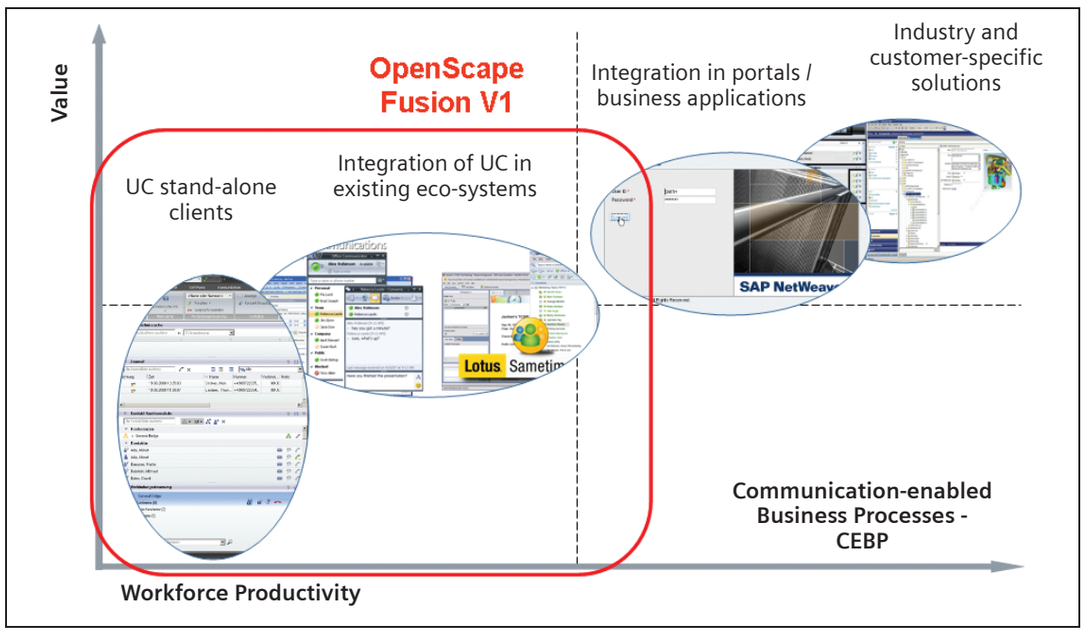
We understand the pain of recurring investment chains coming through the environments when refreshing or replacing just one component or developing a communication strategy.

The OpenScape Fusion V1 are pre-built integration solutions and options that are delivered with Professional Services.

The offerings deliver value across:

- Backend communication and deployment services for all infrastructures
- Portfolio add-ons and plug-ins for IT economic systems (i.e. for Microsoft, IBM)
- Web part integration
- Workflow integration in business applications (i.e. SCM, ERP, CRM - e.g. SAP)
- Mobile Client and Desktop Client customizations

With our OpenScape UC Application - enhanced with our OpenScape Fusion V1 assisted by our Professional Services - SEN offers holistic business solution improvements with proven added value for your company.



OpenScape Fusion V1

OpenScape Fusion V1 is a best-practice example of how customers' business processes can be improved.

OpenScape Fusion V1 delivers pre-packaged and fixed-price UC enhancements for the OpenScape UC application.
Pre-packaged OpenScape Fusion components are available for the main UC integration categories:

- OpenScape UC Application functionalities are integrated into the popular groupware clients Microsoft Outlook and IBM Lotus Notes or Office tools like the Microsoft Office Communicator.
- The Web Conferencing solutions MS Office Live Meeting, Cisco WebEx and IBM Lotus Sametime are integrated in the OpenScape UC Application.
- The UC deployment solutions support varied customer-specific infrastructure environments for OpenScape UC Application's high availability.

UC integration in Microsoft or IBM Eco-Systems

Customers want to embrace UC but don't like the complexity of using Siemens OpenScape Clients in parallel to their groupware application.

OpenScape Fusion eliminates this issue by integrating the core OpenScape UC Application functionalities directly into the graphical user interface of MS Outlook or IBM Lotus Notes. Thereby OpenScape Fusion enlarges these e-mail clients to a full desktop productivity tool.

Based on plug-ins for Microsoft or IBM, UC functionalities such as Voice, Conferencing (audio, video, web), Instant Messaging, Presence etc. can be used directly out of MS Outlook or IBM Lotus Notes.

Some companies, as traditional Microsoft customers for Office tools, also select the Microsoft Office Communicator for some basic communication tasks. With OpenScape Fusion the full OpenScape UC functionality is also available on that user interface.

This "One-client" concept differentiates Siemens Enterprise from Microsoft and IBM and provides customers with a holistic best-of-breed UC solution.

Web Conferencing

The Web conferencing connectors are the perfect supplement to get application and desktop sharing within an OpenScape UC Application voice conference which makes it possible to invite both OpenScape UC Application users and non-OpenScape UC Application users.

The Web Conferencing connectors are fully integrated into the OpenScape Desktop Client and the OpenScape Web Client. The Web Conference Connectors enable the customer to use MS Office Live Meeting, Cisco WebEx or IBM Lotus Sametime based web collaboration.

High Availability

Today's enterprises place high demands on the reliability and availability of their communication infrastructure enabling the company's daily business.

A leak of communication causes the enterprise to suffer significant financial damage. Therefore High Availability solutions for communications systems assist the enterprise to overcome potential losses in communication based processes.

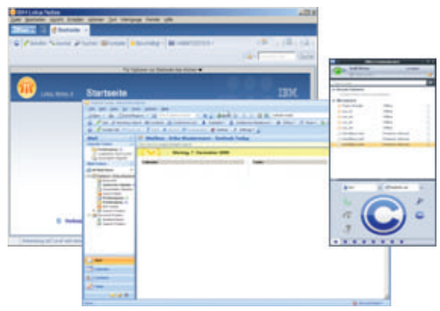
The "High Availability" UC Deployment Solution protects the investment of the customer because unified communications is no longer the subject of occasional server failure.

You can start right now

OpenScape Fusion V1 provides additional preconfigured software packages for the OpenScape UC Application that can be used to significantly streamline integration of the UC features and functions in the business applications of our customers.

Client Integration

- OpenScape Fusion V1 for MS Outlook
- OpenScape Fusion V1 for IBM Lotus Notes
- OpenScape Fusion V1 for MS Office Communicator

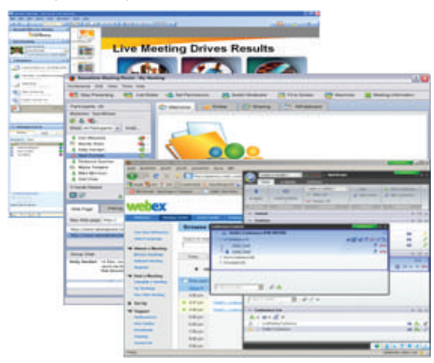


Mobile Business

- Mobile Client Integration

Web Collaboration Integration

- OpenScape Fusion V1 for IBM Lotus Sametime
- OpenScape Fusion V1 for MS Office Live Meeting
- OpenScape Fusion V1 for Cisco WebEx



Infrastructure Integration

- Warm Stand-by option
- Virtualization

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